

Upholstered Seating & Textile Damage Policy



At **Sokari Weddings & Events**, we take pride in maintaining an inventory of pristine, ultra-luxury furniture. All upholstered seating is treated with stain repellent. To ensure every client receives seating in "like-new" condition, the following policy applies to all upholstered items:

1. The Damage Waiver (Standard Coverage)

The Damage Waiver included in your proposal is a non-refundable fee that covers **standard "day-of" wear and tear**. This includes:

- Minor surface dust or light debris.
- Small food crumbs.
- Standard scuffing on chair legs from placement.
- Minor shadows or faint spots that can be removed with a standard, non-chemical spot clean.

2. Specialized Cleaning & Restoration

Because white upholstery is a sensitive, premium material, certain incidents require professional restoration beyond the scope of the standard waiver. A **Restoration Fee** will be assessed if a chair is returned with:

- **Deep Fluid Stains:** Including but not limited to red wine, coffee, or dark juices.
- **Environmental Soiling:** Heavy mud, grass stains, or dirt saturation.
- **Textile Damage:** Ink & dye stains, candle wax, or fabric snags/tears.
- **Footprints:** Visible shoe prints or heavy soiling on seat cushions.

3. Assessment & Fees

- **Professional Restoration:** If an item requires specialized steam cleaning or chemical spot treatment, the client will be invoiced for the cost of restoration. **Fees will be determined based on the professional quote provided by our third-party cleaning specialists. In the past, prices have ranged from \$65-\$150 depending on frame size. Restoration may also be done in-house.**
- **Full Replacement/Reupholstery:** In the event that a stain is permanent or the fabric is structurally compromised, the client will be responsible for the full replacement cost of the item or professional reupholstery.

4. Client Responsibility

We highly recommend that planners and on-site coordinators ensure guests treat upholstered items with the same care as fine interior furniture. We advise against placing chairs on bare mud or using them in areas where "standing on furniture" may occur.



Lounge & Sofas

Premium linen fabric designs



Dining Chairs

Luxurious boucle fabric dining chairs

For all questions and inquiries, please send an email to hello@sokariweddings.com and a client representative will get back to you.